DIGITAL CHECK

TellerScan® 215 Easy Installation Guide

www.digitalcheck.com/gettingstarted

Congratulations on purchasing the most reliable check scanner in the industry, which features Best Read™ image quality, Best Read™ MICR, and Infinity™ check feed.

Step #1: Check Scanner Components

- TellerScan scanner.
- P
 - Power supply & electrical supply cord.
- Inkjet cartridge. (for models with endorsement option)

VSB 2.0 cable.



Grasp the protective plastic bag as a handle to remove the scanner from the box. Then remove the scanner from the bag.



Step #2: Install the Inkjet Cartridge

(for models with endorsement option)

Remove the center cover by lifting vertically.



Center Cover

Open the inkjet cartridge pouch and remove the tape seal on the cartridge.

Carefully insert the cartridge at a slight downward angle and snap into place.



Replace the center cover.

Step #3: Connect the Scanner

- Position the scanner for easy access to the entry and exit trays. The scanner also needs to be at least 6" away from any power supply to avoid interference with the scanner's magnetic read head.
- Connect the power supply cord to the back of the scanner.
- Connect the electrical supply cord to the power supply, then plug the electrical supply cord into an electrical outlet.
- NOTE: Confirm that the TellerScan USB Device drivers have been installed before connecting the USB cable to the PC. If you have not installed the drivers, check with your bank representative.
 - Connect the USB cable, first to the scanner (below) and then to the PC.



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Step #4: Power-on the Scanner





Check your computer screen to make sure that the scanner is recognized by the PC. A 'Found New Hardware - TS Device' notification will appear, once the initial connection is made.



Once your deposit application is launched, the right LED light on the scanner will turn from 'Red' to 'Green'. When checks are inserted into the feeder, the left LED light on the scanner will turn 'Orange'. The scanner is now ready to begin scanning checks using the deposit application.

Step #5: Insert Checks

- Straighten any bent corners on the checks before loading.
- Slide the check(s) into the path until the check stops, or begins to feed. The left LED light will turn 'Orange' when the scanner has detected a check in the path.



Step #6: Scan Checks

- Pull out the exit wire stop to accommodate business size checks.
- Select "Scan" in the deposit application.
- Checks will feed through the scanner and stack in the exit pocket.



Additional Information

2 Recommended User Maintenance:

Digital Check highly recommends using the TellerScan cleaning card to perform a simple cleaning cycle once a quarter or every 5,000 checks, whichever comes first. This is the quickest and easiest way to maintain trouble-free performance of your check scanner.

Consumables are available from your reseller or Digital Check.

A demonstration video on how to perform a cleaning cycle is available at www.digitalcheck.com

Video training, user guides and additional scanner information can be downloaded or viewed from our website: www.digitalcheck.com/gettingstarted